

Key Learning Point:

A LOFTY ASPIRATION (BHAG/VISION) WITHOUT A MANAGEMENT TOOL TO TURN IT INTO CONCRETE REALITY IS ONLY A DREAM.

• Characteristics of an Effective Management Tool:

- Produces results without bureaucracy
- > Delegates authority for the benefit of the enterprise
- Clearly identifies individual accountabilities
- Exposes and ejects mediocrity
- ➢ Is a process rather than an event

• Developing an Effective Management Tool:

- Don't just add, remove (develop a "stop doing" list)
- Create, don't copy (results, not activity)
- Align rewards with objectives
- Mold to fit the organization
- Build an integrated management tool

Excerpts from: Turning Goals into Results: The Power of Catalytic Mechanism by Jim Collins Harvard Business Review, July/August, 1999

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